



6925 Providence Street, PO Box 2476
 Whitehouse, OH 43571
 419-877-5383

www.whitehouseoh.gov

Office Hours: Monday thru Friday, 8:30 a.m. – 4:30 p.m.

Important Phone Numbers: Dial “911” FOR ALL EMERGENCIES

<p>Village Administrative Offices 419-877-5383 Police Department, non-emergency 419-877-9191 Fire Department, non-emergency 419-877-0363 Anthony Wayne Schools 419-877-5377 Whitehouse Post Office 419-877-5733 Chamber of Commerce 419-877-2747</p>	<p>Mayor Don Atkinson Council Members: William May Louann Artiaga Rebecca Conklin Kleiboemer Richard Bingham Robert Keogh Mindy Curry</p>
<p style="text-align: center;">Utility Providers</p> <p>Ameritech 800-660-1000 Toledo Edison Co. 800-447-3333 Ohio Gas Co. 800-331-7396 Time Warner Cable 800-617-4311</p>	<p style="text-align: center;">Mayor and Council phone numbers and email addresses are available at www.whitehouseoh.gov</p>

Village Staff

Administrator Jordan Daugherty	jdaugherty@whitehouseoh.gov
Police Chief Mark McDonough	mmcdonough@whitehouseoh.gov
Fire Chief Josh Hartbarger	jhartbarger@whitehouseoh.gov
Director of Public Service Steve Pilcher	spilcher@whitehouseoh.gov
Tax Commissioner Tiffany Bachman	tbachman@whitehouseoh.gov
Community Development Barbara Knisely	bknisely@whitehouseoh.gov
Utility Billing Jill Gundy	jgundy@whitehouseoh.gov

GENERAL INFORMATION

Visit our website at www.whitehouseoh.gov for complete information. Watch the “Calendar” for a listing of important meeting dates and other events. You can also sign up to receive personal email notifications from the Village.

Government

- Council meetings are held the first and third Tuesday of the month at 7:00 pm in the Village Hall. The Planning Commission and Board of Zoning Appeals meet as needed on a monthly basis. Visit the website “Calendar” for those meeting dates.
- Tree Commission meets the fourth Thursday of each month. Due to Thanksgiving, the November meeting is moved to the third Thursday. They do not meet in December.
- Village legislation and meeting notices are posted at the following locations: Village Hall, Fire Department, U.S. Post Office, First Federal Savings of Delta, Share Our Grounds and on the Village website. If you sign up for email notification, this information will be sent directly to you.
- All meetings are open to the public and all residents are encouraged to attend.

Police Department

- Police Department offices are located at Village Hall.
- Office hours are 9:00 am to 2:00 pm, Monday through Friday but Officers are on duty 24 hours a day, 7 days a week.
- Non-Emergency Phone Line: 419-877-9191.
- Dial 911 for all emergencies.

Fire Department

- The Fire & EMS Department are located at 10550 Waterville Street.
- Office hours are 8:30 am to 4:30 pm, Monday through Friday.
- Non-Emergency Phone Line: 419-877-0363
- Dial 911 for all emergencies
- 24-hour a day advanced life support services are provided through the Lucas County EMS System. A landing pad for the Life Flight Helicopter is located behind the Fire Station.

Building & Zoning Department

- Permits are required prior to construction for all new construction, additions, accessory buildings, gazebos, decks, wiring, plumbing, fireplaces, HVAC, swimming pools, fences, water heaters, etc.
- Zoning permits can be obtained through the Village of Whitehouse at 419-877-5383
- Building permits can be obtained through the City of Maumee at 419-897-7075

Parks & Recreation

- Alcoholic beverages are prohibited in all Village parks.
- The Village leases the Blue Creek Recreation Area through an agreement with the Toledo Area Metroparks.
- The Anthony Wayne Youth Foundation manages the sports complex on Providence Street.
- A sledding hill is available for public use during the winter months at your own risk.
- Fishing is allowed from water’s edge in both the large and small quarry.
- Non-motorized boats are allowed in the large quarry only.
- Swimming and motorized boating are prohibited in both the large and small quarry.
- The enclosed shelter house in Village Park is available for rent by calling 419-877-5383.
- Three open shelters are available on a first-come-first-served basis, without a formal rental agreement.

Other Non-Curbside Recycling Options

County Recycling Program

- The Village has joined with Lucas County Solid Waste Management District to provide recycling dumpsters at the Maintenance Garage, 11295 Waterville Street. This facility is open 24/7 for residents to dispose of recyclable items, including:

<p style="text-align: center;">Cardboard (Please flatten boxes)</p> <ul style="list-style-type: none">• Corrugated• Cereal Board• Shoe Boxes <p style="text-align: center;">Not Accepted</p> <ul style="list-style-type: none">• Packing Material• Linings• Waxed cartons• Food soiled cartons

<p style="text-align: center;">Paper</p> <ul style="list-style-type: none">• Newspapers• Ad Inserts• Junk Mail• Office Paper• Magazines• Catalogs• Phone Books <p>No plastic bags or tied bundles</p>

<p style="text-align: center;">Containers Clean, Empty, Rinsed</p> <p>Cans</p> <ul style="list-style-type: none">• Aluminum beverage cans• Steel, tin, bimetal, food cans• Foil wrap & containers <p>Glass</p> <ul style="list-style-type: none">• Clear, green & brown bottles & jars <p>Plastics</p> <ul style="list-style-type: none">• #1 , #2, #4, #5, #7• Plastic bottles for liquids such as milk, soda, detergent, water <p>Cartons</p> <ul style="list-style-type: none">• Milk, juice, broth, soup & other food & beverage containers

<p style="text-align: center;">Items that cannot be accepted for recycling</p> <ul style="list-style-type: none">• Aluminum storm doors and downspouts• Plate glass, such as windows or mirrors

Green Waste

- All green waste material can be disposed of at Ohio Compost, 10839 Sager Rd (Rt. 20A), Swanton, Ohio, and will not be collected curbside.
- Village residents can dispose of lawn clippings, brush, garden waste and tree wood at this facility at no charge.
- Each residence must show a photo id showing proof of residency when delivering green waste to this facility.
- Residents will be required to abide by the rules and regulations of this facility.

Fall Leaf Collection

- Curb-side leaf collection is provided mid-October through mid-December (weather permitting). Dates will be posted on the website, in the Fall Quarterly Newsletter, and sent via email.
- Residents should place leaves behind the curb or just off the edge of the pavement on uncurbed streets. **DO NOT PLACE LEAVES ON THE PAVEMENT!**
- On-street parking causes problems during the collection process. Avoid parking on the street when your district is scheduled for collection.

Water and Sewer Department

- Monthly bills for water and sewer are sent to all households. Bills are mailed the first week of each month and are due on the 15th by 4:30 pm (if the 15th falls on a weekend, the actual due date is printed on your bill).
- If for any reason you do not receive your monthly bill, please contact us at 419-877-5383 so that your payment is not late and subject to a 10% penalty.
- Payments can be made by credit card. These payments can be made at the Village offices, online at www.officialpayments.com or by phone at 1-800-272-9829. Use Jurisdiction code 8420. There is a charge of \$3.95 on payments up to \$200.00. If your payment is more than \$200.00, you will have to record it as two separate transactions.
- A once a year sewer credit can be given for filling your swimming pool. The Pool Credit Form is available at www.whitehouseoh.gov "Forms" and must be filled out to qualify for the credit.
- Current water and sewer rates:
Fees for the Division of Water, including water and sewer rates and tap fees shall be:

A. Water Rates (within Village limits)

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| 1. Minimum charge for one month or up to 2,000 gallons | \$ 15.48 |
| 2. Per 1,000 gallons thereafter | \$ 7.76 |
| 3. Monthly Capital Improvement charge per meter by meter size: | |

<u>Meter Size</u>	<u>Charge</u>
5/8" – 3/4"	\$ 2.50
1"	\$ 6.25
1-1/2"	\$12.50
4"	\$50.00
6"	\$82.50

B. Water Rates (outside Village limits)

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|--|----------|
| 1. Minimum charge for one month or up to 2,000 gallons | \$ 32.54 |
| 2. Per 1,000 gallons thereafter | \$ 16.27 |
| 3. Monthly Capital Improvement charge per meter by meter size: | |

<u>Meter Size</u>	<u>Charge</u>
5/8" – 3/4"	\$ 2.50
1"	\$ 6.25
1-1/2"	\$12.50
4"	\$50.00
6"	\$82.50

C. Sewer Rates (within Village limits)

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|---|----------|
| 1. Minimum charge for one month or up to 2,000 gallons | \$ 7.95 |
| 2. Per 1,000 gallons thereafter | \$ 3.98 |
| 3. Minimum charge for one month for those residents not connected to the Village water system | \$ 29.84 |
| 4. Monthly Capital Improvement charge per meter by meter size: | |

<u>Meter Size</u>	<u>Charge</u>
5/8" – 3/4"	\$ 3.01
1"	\$ 7.53
1-1/2"	\$15.03
4"	\$60.20
6"	\$99.33

D. Sewer Rates (**outside Village limits**)

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| 1. Minimum charge for one month for non-residents not connected to the Village water system | \$ 62.64 |
| 2. Minimum charge for one month up to 2000 gallons for Non-residents with water service (110% surcharge for outside Village) | \$ 16.70 |
| 3. Per 1,000 gallons thereafter (110% surcharge for outside Village) | \$ 8.36 |
| 4. Monthly Capital Improvement charge per meter by meter size: | |

<u>Meter Size</u>	<u>Charge</u>
5/8" – 3/4"	\$ 3.01
1"	\$ 7.53
1-1/2"	\$15.03
4"	\$60.20
6"	\$99.33

E. Additional miscellaneous charges:

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|---|--------------------------|
| 1. Water shut-off due to non-payment of a bill (first time) | \$ 20.00 |
| (additional shut-offs) | \$ 40.00 |
| 2. Employee over-time to cover cost of turning water back on if payment is made after 4:00 p.m. | \$ 40.00 |
| 3. Deposit for all rental properties before service is turned on | \$ 75.00 |
| 4. Replace frozen water meter | Cost of meter plus labor |
| 5. 10% late payment on bills paid after due date | |
| 6. Collection fee charged to all delinquent bills if no prior arrangements have been made for payment | \$ 10.00 |
| 7. Fee for tampering with meter | \$ 250.00 |
| 8. Bulk water, plus cost per gallon | \$ 25.00 |
| 9. Damaged service line | Cost of parts plus labor |
| 10. Unauthorized use of hydrant, theft of water | \$ 250.00 |

F. Water and sewer tap fees for new construction

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|--|-----------------------------------|
| 1. Sewer tap fee for Village residents | \$1,100.00 |
| 2. Sewer tap fee for non-Village residents | \$2,310.00 |
| 3. Water tap fee for Village residents | \$ 750.00 |
| 4. Water tap fee for non-Village residents | \$1,500.00 |
| 5. Fireline or fire suppression line | Cost of materials plus inspection |